COMCATE

Empowering Communities and
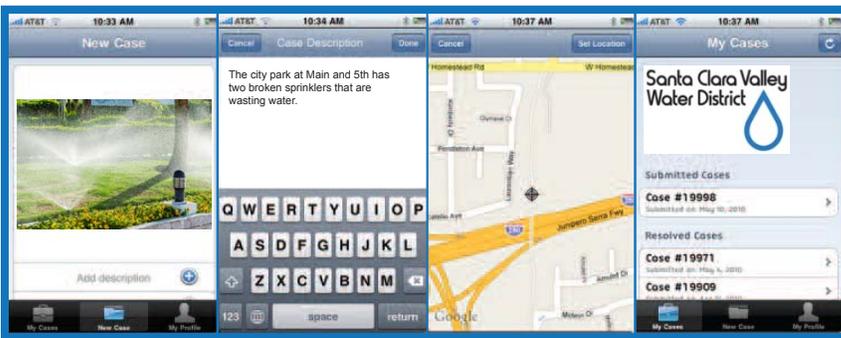Citizens Through Technology

DROUGHT MANAGEMENT

The Drought Management module combines the best elements of Comcate's nationally-recognized Citizen Mobile App, eFeedback Manager and Code Enforcement solutions.

Report Violation   Describe Violation   Map Violation   View Status

Through a convenient app on a mobile device, your citizens can quickly and easily report a water waster violation to the appropriate city department.

The customer interface of the mobile app is designed with your agency's look and brand to integrate with your website.
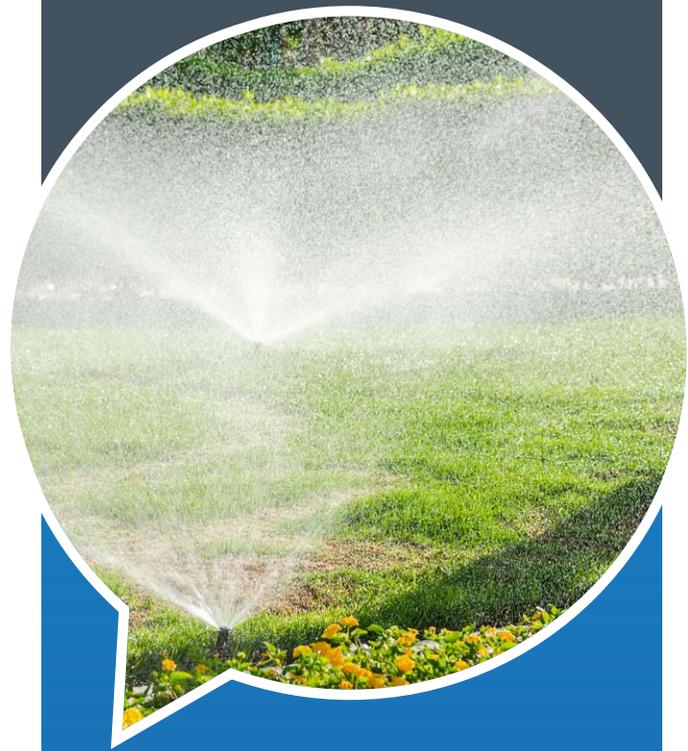
Better Interaction With Citizens

Comcate's drought management module:

- Allows for a more interactive relationship with your citizens relating to drought issues

- Helps citizens contribute immediate, first-hand observations of violations, photographs and notes

- GIS integration provides accurate location information

Better Management of Cases

- Automatic routing and seamless integration with Comcate's industry-leading eFeedback Manager

- Reduction in costs related to administration of cases

- Faster resolution of inquiries through automatic case assignment and reminders

No Hardware or Software to Install

Comcate hosts your software at a secure facility with robust network and power redundancies and round-the-clock system monitoring. Your agency does not have to purchase any new hardware or software.

Comcate's Drought Enforcement Manager web-based software simplifies the resolution of drought violations, provides powerful case management, and improves citizen awareness and compliance.

A Bird's Eye View of Drought Violations

Comcate's detailed reporting capabilities allow your agency to:

- Provide better service to the community

- Ensure accurate and efficient resource planning

- Keep elected officials informed of issues important to citizens

- Produce detailed drought management statistics

Drought Enforcement Manager

Staff Benefits:

- Tablet-compatible for convenient use in the field

- GIS integration allows for upload of photos and location

- Automated case follow-ups and reminders

- Tracking of violations by parcel

- Print reports and notices automatically

Manage All Aspects of Drought Enforcement

With just one click you can:

- Print notices

- Add attachments

- Schedule follow-up inspections

- Access and edit the case history

- Generate updated activity reports

Easy to Implement, Easy to Use

Drought Enforcement Manager is customizable to meet your specific needs. It is user-friendly, intuitive and requires just one hour of training to get started.

Local Government Program Expertise

Comcate brings over 10 years of experience implementing municipal programs. Comcate expertise allows for effortless integration between the Drought Enforcement module, citizen engagement, and case reporting.

At Comcate, we believe in empowering public agencies.

In 2000, Comcate was founded with the help of retired city managers and Silicon Valley technologists. With close access to their customer base, our team developed software exclusively for public agencies.

Comcate has signed more than 250 agreements with public agencies and has more than 25,000 public agency staff users across 31 states. Comcate has implemented more web CRM software in public agencies than any other software provider.

With more than 10,000 Code, Permit & Inspection Officers across the country using our applications every single day, Comcate is the leading provider of Code Enforcement, Permitting, Inspection, Animal Control and Emergency Management software in the nation.

Focus

Comcate is entirely focused on improving the efficiency and effectiveness of public agencies with affordable and easy to use software. We are motivated to meet the specific needs of each of our clients. Our entire client base will testify to our dedication, motivation and initiative to accomodate each of our client's individual needs.

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