



# ABANDONED VEHICLE MANAGER

The easiest to use abandoned vehicle solution

- A robust easy-to-use case management tool allows officers in the field to manage individual cases and ongoing caseloads by creating cases with multiple vehicles, documenting detailed vehicle descriptions, uploading multiple photos, tracking hearing dates, issuing tags on site, updating case status, scheduling follow-up tasks and mapping case locations.
- All the legal notices and forms an officer might need to bring a case to a close are populated and customizable. At the push of a button, an officer can print an abatement notice or hang tag on the spot during the course of her investigation.
- Specialized tools for tracking employee time, expenditures and costs allow for easy recording of monetary and staff resources that are expended during the course of an abatement case.



## No Hardware or Software to Install

Comcate hosts your software in the cloud to ensure 24/7 web access and connectivity, with robust network and power redundancies and round-the-clock system monitoring. Your agency does not have to purchase any new hardware or software.

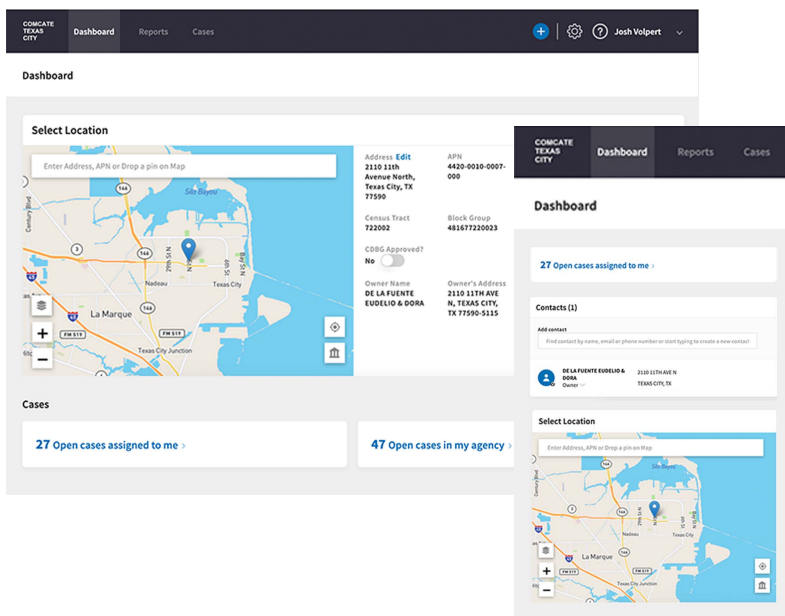
Comcate's Abandoned Vehicle Manager web-based software simplifies the resolution of violations and cases, provides powerful case management, and improves citizen awareness and compliance.

## Easy to Implement, Easy to Use

Abandoned Vehicle Manager is customizable to meet your agency's specific needs. It is user-friendly, intuitive and requires just one hour of training to get started.

## Local Government Program Expertise

Comcate brings over 10 years of experience implementing municipal programs. Comcate expertise allows for effortless integration between the Abandoned Vehicle module, citizen engagement, and case reporting.



- An AVA-specific summary report documents monthly, quarterly or yearly expenditures, costs and abatement statistics to support the process in districts where reimbursement funds are available.
- A robust set of reports is available for documenting and communicating abandoned vehicle efforts, including a summary report that displays case data and photos for self-selected cases.
- Field officers can use Time Tracker to log the time they spend on cases for staff and management review, enabling better understanding of how budget funds are spent and support for future budgeting needs.



## At Comcate, we believe in empowering public agencies.

Founded in 2001, Comcate offers cloud-based solutions for governments and local municipalities that deliver results. Comcate solutions help agencies effectively execute crucial programs, efficiently manage their assets and improve service to local citizens through program-based offerings. Drawing on the expertise of retired city managers and Silicon Valley technologists, Comcate promotes improved productivity and cost savings for local government while enhancing community involvement for their residents.

Comcate supports the functions of local governments providing outstanding service to their communities in more than 30 states and logs over 20,000 client cases each month. As a leading national provider of customized agency solutions, Comcate offers cloud-based citizen engagement, code enforcement, animal control, public records management, permits and more, delivering software that is affordable, easy-to-use and promotes interaction between agencies and citizens through advanced mobile technology.

# COMCATE

Empowering Communities and  
Citizens Through Technology

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