

Efficiency Reigns in Henderson, Nevada with Comcate

Your municipal offices are inundated with calls for public works service requests, but your budget is tight and so are your resources. When you can't bring in additional personnel and your stack of requests is growing, what can you do? Check out the numbers that Henderson, Nevada is posting with Comcate solutions.

In just the month of April, 2015, Henderson had 144 calls for Public Works Service Requests

At the end of April, Henderson had closed

131 of those cases that's 91%

CASE CLOSED

In the same month, Henderson closed

99%

of their 2,289 utility services calls.



Response times show that the average response time for reported potholes was **less than two days.**

Water and sewer demand requests were met by Henderson in an average of HALF A DAY.



Code enforcement, electrical maintenance and building & fire safety inspections requests were all completed in approximately ten days.

 **COMCATE**
Empowering Communities and
Citizens Through Technology