My View

In our fast-paced, technologically-driven world, Comcate strives to provide you with products that give you the best possible access to quality data and maximized efficiency.
We are excited to tell you that we are about to reveal a new product that will make your daily operations run even more smoothly and give citizen engagement yet another boost.

The new product will create new, user-friendly opportunities for your citizens to get involved with every part of municipal life, from reporting code violations and graffiti to requesting public records. When they use our new product, they will be able to complete requests more quickly and experience fewer opportunities for confusion or delay with a compelling, simple experience for the user.

We want to wait until the release to give you the full picture of our new product, but one of the features of the new Comcate product is an optional tool that allows citizens to see nearby requests. When a citizen goes to report an abandoned car on their street, for instance, they can check to be sure that their neighbors have not already reported the problem. This will eliminate duplicate requests for your department and allow citizens to see activity going on their neighborhoods.

The new tool from Comcate will simplify the citizen experience in many ways, encouraging members of your community to get involved, report problems and stay in contact with officials. It also will given citizens flexibility in the role they want to play in any situation. They can choose whether to receive updates and whether to remain anonymous in their reporting.

At Comcate, we know that citizen engagement is a key component of transitioning your city from a reactive to a proactive community. Citizens that are alert to potential problems and report them work as valuable partners for your department, saving resources and helping the city identify issues before they become more costly and problematic.

Stay tuned in to hear more about our new product release. It's a tool that will keep your community progressing to new levels of citizen engagement and promote efficiency in your offices. We look forward to sharing the news!