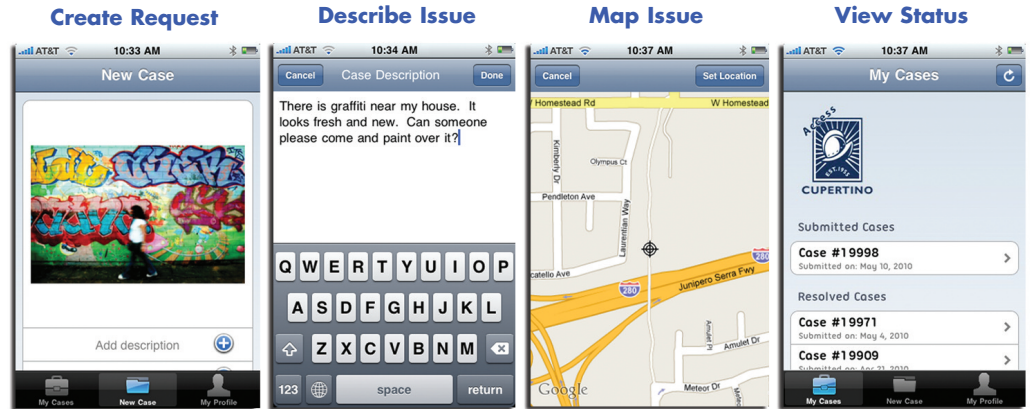


Comcate Citizen Mobile Access

The affordable and easy-to-use citizen software that lets Public Agencies build an interactive relationship with citizens around issues of importance to the community.



Use your iPhone to help make your city a better place by quickly and easily communicating with City Officials.

Comcate now offers Public Agencies a way to increase responsiveness and citizen engagement and stay informed on issues of interest. This easy iPhone application lets citizens use their iPhones to just point, click and submit, real-time information and feedback while they are out in the community.

Public Agency Management and Elected Officials benefit from a more interactive relationship around issues and services of interest to the community. Citizens contribute first-hand experience and up-to-the-minute information and can submit photographs or notes to illustrate a concern and the software's GIS integration adds the issue location.

Automatic routing and seamless integration with Comcate's industry leading eFeedback Manager cut costs by reducing staff time spent managing cases. Staff members resolve issues faster with automated case assignment and reminders. Management ensures better service and resource planning with reports on case management statistics. Elected Officials stay informed on issues of critical importance to citizens.

The application will be easily downloaded from the Apple App Store or from the Public Agency's website and the citizen interface will be branded to look and feel like part of the Public Agency's website.

Comcate Citizen Mobile Access:

- Citizens use their iPhones to point, click and submit feedback
- Photos and notes to illustrate issues are submitted with case
- Location of issue is auto-assigned with GIS integration
- Case is automatically entered into City's request management system
- Citizen can check on status of case from their iPhone
- City Council and City Management stays informed on issues
- Communication improves citizen satisfaction and engagement

"Comcate Citizen Mobile Access lets citizens contribute their first-hand experiences and feedback with up to the minute information. It helps us stay informed on and be responsive to their needs."

– Steve Garrison, Chief Information Officer, City of Fairfield

More public agencies have selected Comcate's products to improve customer service and efficiency.

"Comcate Citizen Mobile Access helps us create a more interactive relationship around those issues and services of interest to the community."

– Rick Kitson, Public Environmental Affairs Director, City of Cupertino

Contact Us

Comcate, Inc.
41 Sutter Street
Suite 1848
San Francisco, CA 94104
T: 415.249.4904
F: 415.948.2162
www.comcate.com

Visit www.comcate.com for more information.