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## **City of Mountain View Extends Comcate Relationship to Code Enforcement**

### **Comcate CRM Client Increases Implementation to Include Code Enforcement and GIS Software**

The City of Mountain View, California, is home to a large number of technology companies and a diverse and technology savvy citizenry of 74,000. Last year City Management selected Comcate eFeedback Manager after a rigorous RFP process for its superior user interface, reporting and ease of use. The City has been very satisfied with the resulting increase in staff efficiency and the ability to better respond to citizen needs. When the City's Code Enforcement department considered implementing software to manage violations, Comcate's Code Enforcement Manager was also selected.

Comcate CEM software very quickly pays for itself through improved officer efficiency in the field and increased collections. CEM puts property ownership and case history at an officer's fingertips, improving foreclosure violation management and compliancy. Comcate's reporting functionality helps departments with grant compliance reporting and departments may even be able to fund their investment with grants. Many clients, including Mountain View, also choose to implement Comcate's GIS software, enabling officers to easily locate properties while in the field and manage their daily activities by location.

For more information on Comcate software, email [info@comcate.com](mailto:info@comcate.com) .