



Wasco, CA Selects Comcate CRM, Code Enforcement and Building and Safety Software

Industry Leading Software Improves Efficiency, Communication and Customer Service

The Challenge:

The city of Wasco in the central valley of California is the Rose Capital of the nation and one of the fastest growing cities in Kern County. When the city decided to implement software to maximize staff efficiency in city management, code enforcement and building and safety inspections, they looked to the industry leader, Comcate, Inc.

The Solution:

Comcate eFeedback Manager software empowers city staff with automatic case management and advanced reporting capabilities that highlight issues and topics of interest for customized communications and increased civic engagement. Comcate Code Enforcement Manager software increases officers' time in the field by giving them remote access to live data with remote case management, scheduling and printing of violation notices. Comcate Building and Safety Manager software standardizes inspections and improves inspector efficiency in the field.

Summary:

For more information regarding Comcate software, please email info@comcate.com.