



# Comcate Is The Leading Customer Relationship Software Provider To Public Agencies Nation-Wide

## Comments from Some of Comcate's Satisfied Clients: (Comcate, Inc. currently has over 150 agreements signed.)

*"Rancho Cordova's relationship with Comcate has been a very positive experience. With Comcate's help, our customer request tracking has been improved and made efficient, effective, and delightful to our citizens...Comcate's team maintained high standards throughout the implementation process and delivered on commitments...and continues to provide excellent customer service."*

—Ted Gaebler, City Manager  
Rancho Cordova, CA

*"We consider Comcate eFM to be crucial to achieving a 360 degree view of our citizens, allowing us to better serve their needs. Comcate eFM has made us more efficient and improved our customer service and is an important element in our civic engagement website."*

—Rick Cole, City Manager  
City of Ventura, CA

*"Implementation of Comcate's products was easier and faster than I could ever have imagined."*

—Pete Guisasola, Head Building Official  
Rocklin, CA

*"Comcate's team understands what it takes to make the implementation of a new program a success in a public agency. Starting with the initial kick-off meeting, Comcate training and support facilitated a successful implementation in the city."*

—Judy LaPorte, Director of Administrative Services  
Rocklin, CA

*"As a new City employee, eFeedbackManager was already being used in Menlo Park prior to my arrival. As a testament to its ease of use, I did not need hands-on training to be up and running and responding to requests. Within an hour I was using the program and providing better customer service to our community!"*

—Silvia Vonderlinden, City Clerk  
Menlo Park, CA

*"Comcate Code Enforcement Manager software has significantly increased our organization's efficiency, effectiveness and productivity. Comcate CEM is very user friendly and exceptionally easy to use. Our entire code enforcement staff was fully trained in just hours."*

—Brad Young, Code Enforcement Supervisor  
St. George, UT

*"Comcate managed the entire implementation process and even migrated our legacy data over. We had all our old, active, and open cases in the Comcate application on day one. The transition was very easy!"*

—Eric Wardle, Chief of Code Compliance  
Marco Island, FL

*"Less than a month after implementation, Comcate's Code Enforcement Manager software had paid for itself through the Court's approval of requested fines."*

—Marti Tracy, Code Enforcement Officer  
Morrow, GA